



# OWNER'S MANUAL

**Wine Reserve**

# TABLE OF CONTENTS

MODEL INFORMATION .....	2
CONSUMER SUPPORT .....	3
SAFETY INFORMATION .....	4
CONTROLS AND FEATURES .....	8
SABBATH MODE .....	11
CARE AND CLEANING .....	12
TROUBLESHOOTING .....	14
LIMITED WARRANTY .....	17

## MODEL INFORMATION

### MODEL NUMBERS

ZDWI240HII, ZDWR240NBS

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### WRITE DOWN THE MODEL AND SERIAL NUMBERS

These will be on a label on the ceiling inside the bar refrigerator with icemaker

Use these numbers in any correspondence or service calls concerning your appliance.

**Please write these numbers here:**

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Model Number

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Serial Number

# CONSUMER SUPPORT

## MONOGRAM WEBSITE

Have a question or need assistance with your appliance? Try the Monogram website 24 hours a day, any day of the year! You can also shop for more great Monogram products and take advantage of all our on-line support services designed for your convenience.  
In the US: [monogram.com](http://monogram.com)  
In Canada: [monogram.ca](http://monogram.ca)

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## REGISTER YOUR APPLIANCE

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: [monogram.com/register](http://monogram.com/register)  
In Canada: [Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx](http://Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx)

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## SCHEDULE SERVICE

Expert Monogram repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year.  
In the US: [monogram.com](http://monogram.com)  
In Canada: [monogram.ca](http://monogram.ca)

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## REMOTE CONNECTIVITY

For assistance with wireless network connectivity (for models with remote enable), visit our website at [monogram.com/connect](http://monogram.com/connect) in the US only.

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## PARTS AND ACCESSORIES

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.  
In the US: [monogram.com/use-and-care/parts](http://monogram.com/use-and-care/parts)

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

Customers in Canada should consult the nearest MC Commercial service center or visit our website at [monogram.ca](http://monogram.ca).

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## CONTACT US

If you are not satisfied with the service you receive from Monogram, contact us on our website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | Monogram Appliances, Appliance Park | Louisville, KY 40225  
[monogram.com/contact](http://monogram.com/contact)

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

**⚠ WARNING** To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator, follow these basic safety precautions:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator before making repairs, replacing a light bulb, or cleaning.  
**NOTE:** Power to the refrigerator cannot be disconnected by any setting on the control panel.  
**NOTE:** Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Keep flammable materials and vapors away from the appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not use an extension cord.
- To prevent suffocation and entrapment hazards to children, remove the fresh food and freezer doors from any refrigerator before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments; catering and similar non-retail applications.
- Do not apply harsh cleaners to the refrigerator. Certain cleaners will damage plastic, which may cause parts such as the door or door handles to detach unexpectedly. See the Care and Cleaning section for detailed instructions.

**⚠ CAUTION** To reduce the risk of injury when using your refrigerator, follow these basic safety precautions.

- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- **Keep fingers out of the "pinch point" areas;** clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- This unit is designed for storing and cooling beverages. Do not store perishable foods in this unit.

**⚠ WARNING**  **FIRE OR EXPLOSION HAZARD Flammable Refrigerant**

This appliance contains isobutane refrigerant, also known as R600a, a natural gas with high environmental compatibility. However, it is also combustible. Adhere to the warnings below to reduce the risk of injury or property damage.

1. When handling, installing and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
2. Service shall only be performed by authorized service personnel. Use only manufacturer-authorized service parts.
3. Dispose of refrigerator in accordance with the Federal and Local Regulations. The flammable refrigerant and insulation material used in this product require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your refrigerator.
4. Keep ventilation openings in the appliance enclosures or in the built-in structure clear of obstruction.
5. To remove frost, scrape with a plastic or wood spatula or scraper. Do not use an ice pick or a metal or sharp-edged instrument as it may puncture the appliance liner and then the flammable refrigerant tubing behind it.
6. Do not use electrical appliances inside the food storage compartment of the appliance.
7. Do not use any electrical device to defrost your appliance.
8. Do not damage the refrigerant circuit.

## READ AND SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

### **WARNING** **FIRE OR EXPLOSION HAZARD**

Keep flammable materials and vapors away from refrigerator. Failure to do so can result in fire, explosion, or death.

## CONNECTING ELECTRICITY

### **WARNING** **Electrical Shock Hazard**

**Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The appliance should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug an appliance by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.

Immediately discontinue use of a damaged supply cord. If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.

When moving the appliance, be careful not to roll over or damage the power cord.

## PROPER DISPOSAL OF YOUR OLD APPLIANCE

### **WARNING** **SUFFOCATION AND ENTRAPMENT HAZARD**

Failure to follow these disposal instructions can result in death or serious injury

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerator/freezers are still dangerous even if they will sit for “just a few days.” If you are getting rid of your old refrigerator/freezer, please follow the instructions below to help prevent accidents.

#### **Before You Throw Away Your Old Appliance**

- Take off the door.
- Leave the shelves in place so that children may not easily climb inside.

#### **Refrigerant and Foam Disposal:**

Dispose of appliance in accordance with Federal and Local Regulations. Flammable refrigerant and insulation material used require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your appliance.

# READ AND SAVE THESE INSTRUCTIONS

# RENSEIGNEMENTS IMPORTANTS CONCERNANT LA SÉCURITÉ

## LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER LE RÉFRIGÉRATEUR

### **⚠ AVERTISSEMENT**

Pour réduire le risque d'incendie, d'explosion, de choc électrique ou de blessures lorsque vous utilisez votre réfrigérateur, veuillez suivre ces consignes de sécurité :

- N'utilisez l'appareil que pour son usage prévu, comme décrit dans le présent manuel.
- Ce réfrigérateur doit être correctement installé conformément aux instructions d'installation avant toute utilisation.
- Débranchez le réfrigérateur avant d'effectuer une réparation, de remplacer une ampoule ou de le nettoyer.  
**Remarque :** L'alimentation du réfrigérateur ne peut être déconnectée par aucune des fonctions sur le panneau de commande.  
**Remarque :** Les réparations doivent être effectuées par un professionnel qualifié.
- Remettez toutes les pièces et panneaux en place avant d'utiliser l'appareil.
- Conservez les matériaux et vapeurs inflammables à l'écart de votre réfrigérateur.
- N'entreposez pas dans cet électroménager des substances explosives telles que des bombes aérosols qui contiennent un gaz propulseur.
- N'utilisez pas un cordon de rallonge.
- Afin de prévenir les risques d'asphyxie et d'enfermement des enfants, enlevez les portes des compartiments réfrigérateur et congélateur avant de mettre le réfrigérateur au rebut ou d'en cesser l'usage.
- Afin de prévenir les accidents graves ou la mort, les enfants ne doivent pas se tenir ni jouer dans ou sur l'électroménager.
- Les enfants et les personnes dont les capacités sont réduites sur le plan physique, sensoriel ou mental, ou qui manquent d'expérience ou de connaissances, peuvent utiliser cet électroménager seulement si elles sont surveillées ou ont reçues des consignes de sécurité sur son usage et les risques y sont associés.
- Cet électroménager est conçu pour une utilisation domestique et applications similaires : salle du personnel dans une usine, un bureau ou d'autres lieux de travail; maison de ferme; clients dans un hôtel, un motel, un gîte touristique et d'autres lieux résidentiels; approvisionnement et applications similaires non reliées au commerce de détail.
- N'appliquez pas de nettoyants corrosifs sur le réfrigérateur. Certains nettoyants endommagent le plastique et peuvent ainsi causer le détachement inopiné de pièces telles que porte ou poignées de porte. Voyez la section Entretien et nettoyage pour des instructions détaillées.

### **⚠ ATTENTION**

Pour réduire le risque de blessures lorsque vous utilisez votre réfrigérateur, veuillez suivre ces consignes de sécurité.

- Ne nettoyez pas les clayettes ou les couvercles en verre avec de l'eau tiède quand ceux-ci sont froids. Les clayettes et couvercles en verre peuvent se casser s'ils sont exposés à des changements soudains de température ou si vous les cognez ou les faites tomber. Le verre trempé est conçu pour se briser en petits morceaux en cas de casse
- Éloignez les doigts des parties du congélateur où l'on peut facilement se pincer : les espaces entre les portes, et entre les portes et les placards sont toujours étroits. Soyez prudent lorsque vous fermez les portes en présence d'enfants.
- Cet appareil ménager est conçu pour conserver et rafraîchir des boissons. Ne mettez pas de biens périssables dans cet appareil ménager.

### **⚠ AVERTISSEMENT**



### **RISQUE D'INCENDIE OU D'EXPLOSION Réfrigérant inflammable**

Cet appareil contient un gaz réfrigérant avec isobutane aussi connu sous R600a, un gaz naturel à compatibilité élevée avec l'environnement. Il s'agit cependant d'un combustible. Observez les consignes de sécurité ci-dessous afin de réduire le risque de blessure ou de dommage à la propriété.

1. Lors de la manipulation, de l'installation et de l'utilisation de cet appareil, prenez soin de ne pas endommager la tubulure du réfrigérant.
2. L'entretien ou la réparation doivent être effectués par un personnel de service autorisé. Utilisez seulement des pièces de rechange autorisées par le fabricant.
3. Mettez le réfrigérateur au rebut conformément aux réglementations fédérales et locales. Le gaz réfrigérant inflammable et les matériaux d'isolation utilisés dans ce produit requièrent des procédures de mise au rebut spéciales. Communiquez avec les autorités locales compétentes pour la mise au rebut de votre réfrigérateur sans danger pour l'environnement.
4. N'obstruez pas les orifices de ventilation dans les enceintes ou la structure d'encastrement de l'appareil.
5. Pour enlever le givre, grattez à l'aide d'un grattoir ou d'une spatule en plastique ou en bois. N'utilisez pas de pic à glace ou un instrument métallique à bord tranchant pour éviter de perforer la cuve interne du électroménager et la tubulure du gaz réfrigérant derrière cette dernière.
6. N'utilisez pas d'appareils électriques dans le compartiment de rangement des aliments de cet appareil.
7. N'utilisez aucun appareil électrique pour dégivrer votre électroménager.
8. N'endommagez pas le circuit du réfrigérant.

## LEA Y GUARDE ESTAS INSTRUCCIONES

# RENSEIGNEMENTS IMPORTANTS CONCERNANT LA SÉCURITÉ

## LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER LE RÉFRIGÉRATEUR

### **⚠ AVERTISSEMENT** **RISQUE D'INCENDIE OU D'EXPLOSION**

Conservez les matériaux et vapeurs inflammables à l'écart de votre réfrigérateur. Une explosion, un incendie voire la mort pourrait en résulter.

## BRANCHEMENTS ÉLECTRIQUES

### **⚠ AVERTISSEMENT** **Risque de choc électrique**

**Ne coupez ni retirez en aucun cas la troisième broche (mise à la terre) de la fiche du cordon d'alimentation. Pour votre sécurité, cet appareil doit être correctement mis à la terre.**

Le cordon d'alimentation de cet appareil est muni d'une fiche à 3 broches (mise à la terre) qui se branche dans une prise mural ordinaire à 3 alvéoles (mise à la terre) pour réduire au minimum les risques du chocs électriques.

Faites examiner la prise de courant et le circuit par un électricien qualifié pour vous assurer que la prise est correctement mise à la terre.

Si la prise murale est du type standard à 2 alvéoles, il vous incombe de la faire remplacer par une prise à 3 alvéoles correctement mise à la terre.

Le appareil doit toujours être branché dans sa propre prise de courant, dont la tension nominale est identique à celle indiquée sur la plaque signalétique.

Cette précaution est recommandée pour garantir un rendement optimum et éviter une surcharge des circuits électriques de la résidence, ce qui pourrait créer un risque d'incendie par surschauffe des fils.

Ne débranchez jamais l'appareil en tirant le cordon d'alimentation. Saisissez fermement la fiche du cordon et tirez droit pour la retirer de la prise.

Réparez ou remplacez immédiatement tout cordon électrique usé ou endommagé. N'utilisez pas un cordon fissuré ou présentant des dommages dus aux frottements soit sur sa longueur ou aux extrémités.

Lorsque vous déplacez l'appareil du mur, faites attention de ne pas la faire rouler sur le cordon d'alimentation afin de ne pas l'endommager.

### **⚠ AVERTISSEMENT** **RISQUE DE SUFFOQUER OU D'Y ÊTRE EMPRISONNÉ**

Le non-respect de ces instructions d'élimination peut entraîner la mort ou des blessures graves.

**IMPORTANT:** Les enfants pris au piège ou morts d'asphyxie sont toujours d'actualité. Les réfrigérateurs et congélateurs abandonnés sont toujours aussi dangereux, même si on n'attend que «quelques jours» pour s'en débarrasser. Si vous ne gardez pas votre ancien réfrigérateur ou congélateur, veuillez suivre les directives ci-dessous afin de prévenir les accidents.

**Avant de vous débarasser de votre vieux appareil de réfrigération :**

- Démontez les portes.
- Laissez les clayettes en place afin d'empêcher les enfants de grimper à l'intérieur.

### **Mise au rebut des produits réfrigérants et en mousse**

Mettez l'électroménager au rebut conformément à la réglementation fédérale et locale. Les réfrigérants inflammables et les matériaux d'isolation utilisés nécessitent des procédures d'élimination spéciales. Communiquez avec les autorités locales pour connaître la façon de mettre votre électroménager au rebut qui soit respectueuse de l'environnement.

# LEA Y GUARDE ESTAS INSTRUCCIONES

# CONTROLS AND FEATURES

## Temperature Control

The temperature range of the wine reserve is from 40°F (4.4°C) to 65°F (18.3°C).

Do not install the wine reserve where the temperature will go below 55°F (12.8°C) or above 90°F (32.2°C).

The temperature display shows the actual temperature of the wine reserve. The actual temperature may vary slightly from the set temperature based on factors such as door openings, amount of wine and room temperature. After making adjustments, allow 12 to 24 hours for the wine reserve to reach the temperature you have set and before making any further adjustments. The factory setting is the **RED WINE** setting (55°F [12.8°C]).

Note: On all three temperature selections, the light beside the pad will remain lit, indicating the selection made.

The **RED WINE** setting will provide a storage temperature of approximately 55°F (12.8°C), which is optimum for the storage of red wine. Press the **RED WINE** pad to display 55°F (12.8°C). Several seconds after the **RED WINE** pad is pressed, the actual temperature will be displayed while the wine reserve temperature moves toward 55°F (12.8°C).

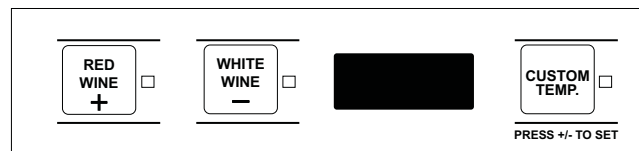
The **WHITE WINE** setting will provide a storage temperature of approximately 45°F (7.2°C), which is optimum for white wine. Press the **WHITE WINE** pad to display 45°F (7.2°C). Several seconds after the **WHITE WINE** pad is pressed, the actual temperature will be displayed while the wine reserve temperature moves toward 45°F (7.2°C).

The **CUSTOM TEMP.** setting will provide a storage temperature range of 40°F (4.4°C) to 65°F (18.3°C).. This setting provides the ability to customize the temperature to the optimum setting for the particular wine. To change

the temperature setting, press and hold the **CUSTOM TEMP.** pad until the display begins to flash the set temperature. Then press the + or – pads until you reach the desired set temperature. Once you reach the desired temperature, stop pressing the pads. After several seconds, the display will return to the actual temperature. The actual temperature will be displayed while the wine reserve moves toward the set temperature.

In general, temperatures at the bottom of the cabinet will be cooler than temperatures at the top of the cabinet.

Position your wine inventory accordingly (i.e., white wines in the cooler zones and red wines in the warmer zones).



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## Child control lockout

This child control lockout feature prevents unwanted changes to your temperature settings.

After the desired temperature is set, the temperature can be locked. To lock, press both the + and – pads at the same time for five seconds. To unlock, press both + and – pads for five seconds.

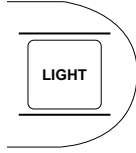


# CONTROLS AND FEATURES

## Interior light and light pad

The interior light makes it easy to view your wine labels and enhances the display of your collection.

When the light pad is pressed and the word ON is displayed, the light will remain on for one hour before



automatically turning off. When the light pad is pressed and the word OFF is displayed, the light will come on only when the door is opened.

For best viewing, do not store a bottle on the top shelf directly under the light. Remember to turn off the light when it is no longer needed.

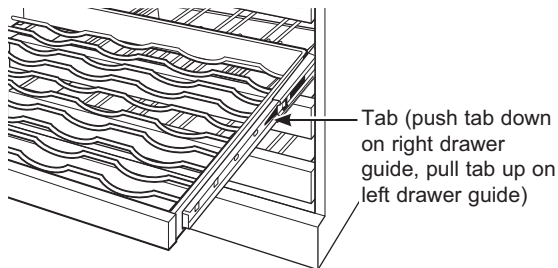
## Removing full extension drawers

All of the full extension drawers pull out so bottles can be conveniently added or removed.

Any of the full extension drawers can be removed to store larger bottles.

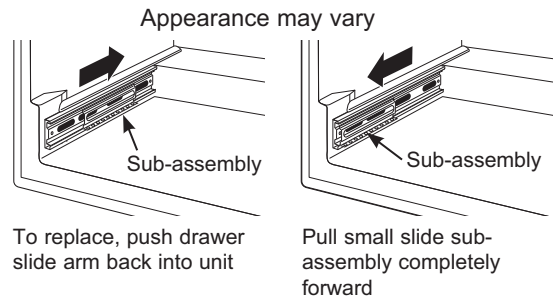
### To remove:

1. Pull the full extension drawer out to the STOP position.
2. Push the tab on right drawer guide down while pulling the tab on left guide up, and pull the drawer out.



### To replace:

1. Push the drawer slide arm back into the unit.
2. Pull the small slide sub-assembly completely forward.
3. Insert the sides of the drawer back into the guides.
4. Push until the tabs lock into place.



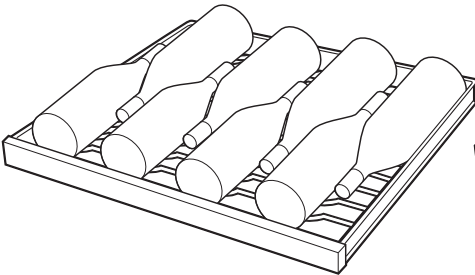
**NOTE:** Make sure the tabs on the full extension drawer guides are fully engaged before loading any bottles. Pull the drawers out all the way to the STOP position and push back in several times to make sure locking tabs are properly engaged.

# CONTROLS AND FEATURES

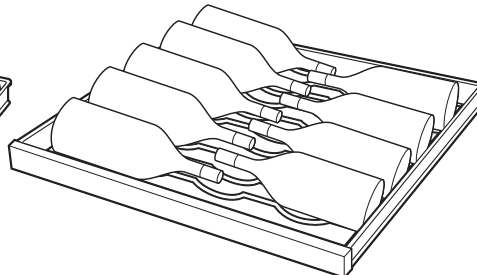
## Insert Wine Bottles

The top five full extension drawers each hold eight bottles, two deep with the necks alternating front to back or nine bottles, alternating with necks pointing inward.

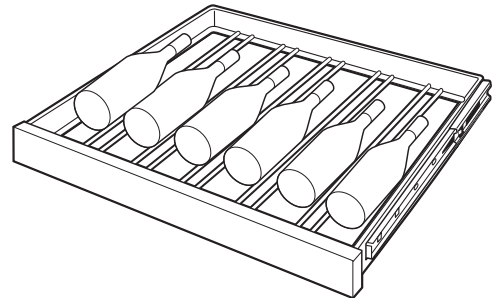
The bottom two full extension drawers hold six bottles each and are loaded with necks facing the rear. Tall bottles should not be loaded on the bottom drawer because they may prevent the door from closing.



8 bottle arrangement



9 bottle arrangement



Bottom drawer

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## Loading Tips and Suggestions

- The bottles on the top full extension drawer, directly under the light, will be exposed to a slightly higher temperature when the light is on. Position your wines accordingly and remember to turn off the light when it is no longer needed.
- Keep wines that you plan to use for everyday drinking and entertaining on the front half of the full extension drawers where labels are completely visible. Place wines for aging or longer term storage in the rear.
- Do not allow children to climb, stand or hang on the wine reserve full extension drawers. They could seriously injure themselves and possibly cause damage to the wine reserve.
- In general, temperatures at the bottom of the cabinet will be cooler than temperatures at the top of the cabinet.
- Position your wine inventory accordingly (i.e., white wines in the cooler zones and red wines in the warmer zones).

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## Wood Drawer Fronts

The full extension drawer fronts on the wine reserve are unfinished cherry wood. During use, oil from hands may accumulate and stain the wood.

- The drawer fronts may be stained and sealed to match adjacent cabinetry. The tinted glass will make the stained wood appear darker. A true color match can be seen only when the door is opened.

- Apply the stain and sealer according to the manufacturer's instructions. To avoid unpleasant odor, keep the door open to ventilate and allow the stain/sealer to dry completely before using the product.

**NOTE:** Natural wood may vary slightly in grain and color.

# SABBATH MODE

## Sabbath Mode

The Sabbath Mode was designed for use on the Jewish Sabbath and Holidays. The Sabbath Mode feature makes it possible for observant Jews to use the wine reserve during the duration of the holiday.


The Sabbath Mode feature can be set to override typical reactions caused by your interaction with the wine reserve. While in the Sabbath Mode, your appliance will still operate. However, it will not respond to your actions.

While in the Sabbath Mode, you may notice the fan running when the door is opened, however, this is not a result of your actions. The compressor and fan will operate at predetermined times.

**ON/OFF** - To activate the Sabbath Mode, press and hold down the **RED WINE** and **LIGHT** buttons on the control panel for at least 7 seconds. **SAb** will be displayed on the control. **SAb** will remain in the display and all the control settings will be frozen and stay on the last mode before entering Sabbath Mode. Controls and lights will not work until the **RED WINE** and **LIGHT** buttons are held again for 7 seconds. The display will show "out" for 1 second and then resume the last operating mode.



# CARE AND CLEANING

**⚠ WARNING**  **Electrical Shock Hazard.**  
 Unplug the wine reserve before cleaning. If the unit is in a built-in location, remove power at the circuit breaker.

**⚠ AVERTISSEMENT**  **Risque de choc électrique.**  
 Débranchez la réserve à vin avant le nettoyage. Si l'appareil est encastré, coupez le courant au disjoncteur.

## Cleaning the Inside

**Unplug the wine reserve before cleaning.**  
**If the unit is in a built-in location, remove power at the circuit breaker.** Use a slightly damp cloth or sponge when cleaning around switches, lights or controls.

Use warm water and baking soda solution— about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Thoroughly rinse and wipe dry.

Other parts of the wine reserve center unit—including the door gaskets, and full extension drawers—can be cleaned the same way.

**⚠ WARNING** **Risk of fire or explosion.**  
**Flammable refrigerant used.**

To remove frost, scrape with a plastic or wood spatula or scraper. Do not use an ice pick or a metal or sharp-edged instrument as it may puncture the appliance liner and then the flammable refrigerant tubing behind it.

Do not use any electrical device to defrost your appliance.

**⚠ AVERTISSEMENT** **Risque d'incendie et d'explosion.**  
**Contient un fluide frigorigène inflammable.**

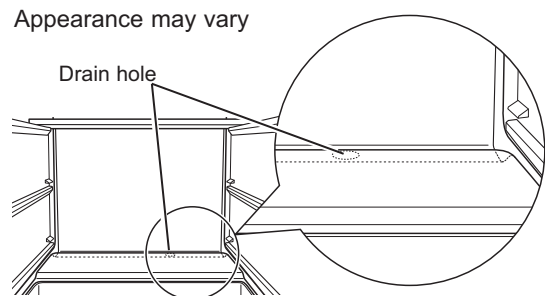
Éliminez le givre en grattant avec une spatule en plastique ou en bois ou un racloir. N'utilisez pas de pic à glace ou un instrument métallique à bord tranchant pour éviter de perforer la cuve interne du électroménager et la tubulure du gaz réfrigérant derrière cette dernière.

N'utilisez aucun appareil électrique pour effectuer le dégivrage de votre congélateur.

## Drain Hole

Periodically check the drain hole and channel for any debris. If the drain is blocked, condensation will not drain properly.

**To check and clean the drain hole,** remove the third and fourth drawers (see instructions on Removing full extension drawers). Sweep a damp cloth along the channel in the back of the wine reserve. Use a finger to sweep away any debris from the drain hole.



## Cleaning the Outside

### Directions for Cleaning Outside Surfaces, Door Handles, and Trim

DO USE	DO NOT USE
Soft, clean cloth or sponge	Abrasive cloths, scrubbing sponges (with or without soap), scouring or steel wool pads
Mild detergent mixed with warm water Approved stainless steel cleaners; Visit the Monogram Appliances parts store for approved stainless steel cleaners: <b>Monogram.com</b> Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ can be used to remove surface rust, tarnish and small blemishes on stainless steel surfaces only	Abrasive powders or sprays Window Sprays or Ammonia Citrus or plant oil-based cleaners Acidic or vinegar-based cleaners Oven cleaners Cleaners containing acetone (propanone) Any cleaner with WARNING about plastic contact

**NOTE: DO NOT** allow stainless steel cleaner to come in contact with any plastic parts such as trim pieces, handle hardware and liners. If unintentional contact of cleaners with plastic parts does occur, clean plastic part with a sponge and mild detergent mixed with warm water.

# CARE AND CLEANING

## Glass Door

Use a glass cleaner or mild soap and water and a soft cloth to clean the glass door.

Do not use any abrasive powders.

**⚠ CAUTION** Do not clean glass shelves with warm water when they are cold. Glass shelves may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

**⚠ ATTENTION** Ne nettoyez pas les clayettes en verre avec de l'eau tiède quand ceux-ci sont froids. Les clayettes en verre peuvent se casser s'ils sont exposés à des changements soudains de température ou si vous les cognez ou les faites tomber. Le verre trempé est conçu pour se briser en petits morceaux en cas de casse

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## Door Gasket

The vinyl gasket may be cleaned with mild soap and water, a baking soda solution or a mild scouring powder. Rinse well.

After cleaning the door gasket, apply a thin layer of paraffin wax or petroleum jelly to the door gasket at the hinge side. This helps keep the gasket from sticking and bending out of shape.

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## Light Bulb Replacement

**⚠ WARNING**  **Electrical Shock Hazard.**  
Unplug the wine reserve before replacing the light bulb. If the unit is in a built-in location, remove power at the circuit breaker.

To remove the light shield, push in the tab on the left side of the shield and lower it. Replace with a 15 watt appliance bulb or 4.5 watt UL Listed LED Lamp or call 800.GE.CARES (800.432.2737) during normal business hours to order service parts.

**⚠ AVERTISSEMENT**  **Risque de choc électrique. Débranchez la réserve de vin avant de remplacer l'ampoule. Si l'appareil est encastré, coupez le courant au disjoncteur.**

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## In the Event of a Power Failure

If the power fails, open the door as infrequently as possible to maintain the temperature. A gradual rise in temperature should not have any adverse effect on the wine.

If it is extremely hot, you may want to move the wine to the coolest location you can find until power is restored.

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## Preparing to move

**Secure all loose items** such as drawers by taping them securely in place to prevent damage.

**Be sure the wine reserve stays in an upright position during moving.**

# TROUBLESHOOTING

Newer appliances sound different from older appliances. Modern appliances have more features and use newer technology.

***Do you hear what I hear? These sounds are normal.***

**HUMMM...**  
**WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old appliance and you may hear a high-pitched hum or pulsating sounds while it is operating.
- Sometimes the appliance runs for an extended period, especially when the doors are opened frequently.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the appliance.
- The cabinet fan runs continuously except when the door is opened.

**WHIR!**



- You may hear the fans spinning at high speeds. This happens when the appliance is first plugged in, when the door is opened frequently or when a large amount of food is added to the appliance. The fans help maintain desired temperatures.
- If the door is open for over 3 minutes, you may hear the fans come on in order to cool the light bulbs.
- The fans change speeds in order to provide optimal cooling and energy savings.

## **CLICKS, POPS, CRACKS and CHIRPS**

- You may hear clicking, cracking or popping sounds when the appliance cools to the correct temperature or immediately following defrost.
- The electronic control board may cause a clicking sound when relays activate to control appliance components.
- Expansion and contraction of cooling coils during and after defrost can cause cracking or popping sounds.
- After an icemaking cycle, you may hear the ice cubes dropping into the ice bucket.

## **WATER SOUNDS**



- The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.

# TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE
<b>APPLIANCE DOES NOT OPERATE</b>	<ul style="list-style-type: none"> <li>• Appliance is so quiet that most of the time you will hear low or no operating noise.</li> <li>• Appliance may be in defrost cycle when compressor motor does not operate for about 30 minutes.</li> <li>• Controls are set to OFF. Press ON/OFF button on control panel.</li> <li>• If interior light is not on, appliance may not be plugged in at electrical outlet. Push the plug completely into the electrical outlet.</li> <li>• The GFCI circuit breaker is tripped. Replace fuse or reset the breaker.</li> <li>• The appliance is in showroom mode. Unplug it and plug it back in.</li> </ul>
<b>VIBRATION OR RATTLING (Slight vibration is normal.)</b>	<ul style="list-style-type: none"> <li>• Adjust the leveling legs as shown in the Installation Instructions.</li> </ul>
<b>COMPRESSOR MOTOR OPERATES FOR LONG PERIODS OR CYCLES ON AND OFF FREQUENTLY</b>	<ul style="list-style-type: none"> <li>• Normal when appliance is first plugged in. Wait 24 hours for the appliance to completely cool down.</li> <li>• Often occurs when large amounts of beverages are placed in appliance. This is normal.</li> <li>• Door left open or package holding door open.</li> <li>• Hot weather or frequent door openings. This is normal.</li> <li>• Temperature control set at the coldest setting. See Temperature Control.</li> </ul>
<b>COMPARTMENT TOO WARM</b>	<ul style="list-style-type: none"> <li>• Temperature control not set cold enough. See Temperature Control. Allow 24 hours for temperature to change.</li> <li>• Warm weather or frequent door openings.</li> <li>• Door left open for long time.</li> <li>• Package may be holding door open.</li> <li>• Thermistor may be blocked, which can affect the overall temperature. The thermistor is located on the right-hand side, just above the third shelf.</li> </ul>
<b>APPLIANCE HAS ODOR</b>	<ul style="list-style-type: none"> <li>• Interior needs cleaning. See Care and Cleaning.</li> <li>• Keep open box of baking soda in appliance; replace every 3 months.</li> </ul>
<b>DOOR NOT CLOSING PROPERLY</b>	<ul style="list-style-type: none"> <li>• Door gasket is sticking or folding over. Apply petroleum jelly or paraffin wax to the face of the gasket.</li> <li>• The door is hitting an internal component inside the appliance. Adjust interior components to prevent interference.</li> </ul>
<b>MOISTURE FORMS ON OUTSIDE OF APPLIANCE</b>	<ul style="list-style-type: none"> <li>• Not unusual during periods of high humidity. If bothersome, wipe surface dry; otherwise, moisture will evaporate in time.</li> <li>• Door left open or package holding door open.</li> </ul>
<b>FROST OR MOISTURE COLLECTS INSIDE</b>	<ul style="list-style-type: none"> <li>• Too frequent or too long door openings.</li> <li>• In humid weather, air carries moisture into appliance when door is opened.</li> <li>• Temperature control set at coldest setting.</li> <li>• Thermistor may be blocked, which can affect the overall temperature. The thermistor is located on the right-hand side, just above the third shelf.</li> </ul>

# TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE
<b>INTERIOR LIGHT DOES NOT WORK</b>	<ul style="list-style-type: none"> <li>• No power at outlet.</li> <li>• Light bulb needs replacing. See Care and Cleaning.</li> <li>• Controls are set to OFF. Press ON/OFF pad on control panel.</li> <li>• The Sabbath Mode may be operating. Turn off Sabbath Mode.</li> </ul>
<b>HOT AIR FROM BOTTOM OF APPLIANCE</b>	<ul style="list-style-type: none"> <li>• Normal air flow cools the motor. In the refrigeration process, it is normal that heat be expelled in the area under the appliance. Some floor coverings are sensitive and will even discolor at these safe and normal temperatures.</li> </ul>
<b>APPLIANCE NEVER SHUTS OFF BUT TEMPERATURES ARE OK</b>	<ul style="list-style-type: none"> <li>• Adaptive defrost keeps compressor running during door openings. This is normal. The appliance will cycle off after the door remains closed for two hours.</li> <li>• Normal operation in extreme temperatures.</li> </ul>
<b>ACTUAL TEMPERATURE NOT EQUAL TO SET TEMPERATURE</b>	<ul style="list-style-type: none"> <li>• Unit just plugged in. Allow 24 hours for the system to stabilize.</li> <li>• Door open for too long. Allow 24 hours for the system to stabilize.</li> <li>• Warm contents added to appliance. Allow 24 hours for the system</li> <li>• Defrost cycle is in process. Allow 24 hours for the system to stabilize.</li> <li>• Thermistor may be blocked, which can affect the overall temperature. The thermistor is located on the right hand side just above the third shelf.</li> </ul>
<b>TEMPERATURE WILL NOT ADJUST</b>	<ul style="list-style-type: none"> <li>• Temperature may be in lockout mode. Press both + and – pads for 5 seconds to unlock the temperature.</li> <li>• Thermistor may be blocked, which can affect the overall temperature. The thermistor is located on the right-hand side, just above the third shelf.</li> </ul>



# MONOGRAM LIMITED WARRANTY

## Monogram.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at [monogram.com/contact](http://monogram.com/contact). In Canada, visit [monogram.ca](http://monogram.ca).

For the period of	Monogram Appliances will replace
<b>Limited two-year warranty</b>	For two years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the unit that fails because of a manufacturing defect.
<b>Limited third through fifth-year warranty</b>	For the third through fifth years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect.

### What Monogram will not cover:

- Service trips to your home to teach you how to use the product.
  - Replacement of house fuses or resetting of circuit breakers.
  - Damage to the product caused by accident, fire, floods or acts of God.
  - Failure of the product if it is used for other than its intended purpose or used commercially.
  - Damage caused after delivery.
  - Improper installation, delivery or maintenance.
- If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, plumbing and other connecting facilities.
- Replacement of the light bulbs, if included.
  - Loss of food due to spoilage (in the USA only).
  - Incidental or consequential damage caused by possible defects with this appliance.
  - Product not accessible to provide required service.
  - Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.

#### EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Monogram Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Monogram Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier company, Louisville KY,40225**

**Warrantor in Canada: MC Commercial, Burlington, ON, L7R 5B6**

# NOTES

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